



INFORMATION

Team PMDU, Prime Minister's Office, Islamabad has launched a new module named *"FAQs / Guidance"* in the PCP for the facilitation of citizens. A department / organization can add frequently asked questions pertaining to their services by following the below-mentioned steps;

Step 1: Click on the *"FAQs / Guidance"* icon on the dashboard.

Step 2: Create a new category by clicking the *"New Category"* option.

Step 3: Add an FAQ from the *"New FAQ"* option by providing the following details;

1. Category (already created in Step 2)
2. Question
3. Answer
4. Attachment (if any)
5. Link (if any)

Regards,
PMDU Team
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